

## FAQs:

### **How do I get my username and password?**

Your username is your CWMARS Library Card number, and your password is the same password you use to with our catalog. If you don't know that password, your local library can help you reset it.

### **Do I need an internet connection?**

Only to browse the catalog and to download.

### **What happens when a title expires?**

The titles will automatically return themselves, no action is needed on your part.

### **What if I don't finish my book?**

The app will remember your place, simply check out the title again to resume reading. Your *Settings* controls how many past titles are remembered.

### **Can I renew a book?**

Yes! If there are no holds on the title, you can renew two days before it is due. Simply tap on the cover for your details, and tap Renew Loan, then Renew!

### **Can I borrow a Kindle ebook?**

To read a Kindle book you will have to use the Kindle app and go through your Amazon account. For more information on borrowing Kindle books please see "How To: Transfer eBooks to your Amazon Kindle"

Use these instructions for tablets (including Samsung nook Tablets), smartphones, Chromebooks, and devices running:

- Android 4.4 or higher
- iOS 9 or higher
- Windows 10

For nook Color and the Kindle Fire please use the "OverDrive" app. Go to the appropriate app store for your device and follow the instructions for "Borrow eBooks and Audio Books with your Android Smartphone/Tablet"

**Borrow eBooks  
and Audio Books  
with your**

**Smartphone/  
Tablet**



**Libby, by  
OverDrive**



<http://www.cwmars.org>

**More Questions?**

Contact your local C/W MARS library staff with any further questions or concerns.

<https://cwmars.overdrive.com/>



LIBRARIES CONNECTING COMMUNITIES

## 1. Install App

- Search for *Libby* in your app store.



**Libby, by OverDrive**

OverDrive, Inc.

Mature 17+

- Install the free app.
- Use “I’ll Search For A Library” to look up your Home Library OR try “Yes, Guess My Library” and the app will attempt to locate your closest library to you.

01007

MATCHING LIBRARIES

**CW MARS**

Ware - Young Men's Library Association

37 Main St

Ware, Massachusetts, USA

+ 161 MORE BRANCHES

- Select CW MARS for our library network.



Let's add a library card for **CW MARS**.

[Enter Library Account Details](#)

I'm Visiting From Another Library

- “Enter Library Account Details” to enter your CWMARS Library Card and password, and you are good to go!

## 2. Explore

- Libby has two areas, Library and Shelf. Library lets you explore titles to check out, and Shelf shows you everything you have out!



- Search for a title you wish to borrow—you can browse by subject or collection; or you can search by author, title, or keyword.
- Every search provides a summary of the results, you can narrow your search from that summary, or use Refine to sort and limit your search results.
- Tap on a book cover to learn more, and tap Borrow to check out a title. If a title is unavailable you can always Place a Hold.
- You can find all your items, including both loans and holds, under the Shelf section of the app.
- Tap Open Book to enjoy your book!

## 3. Tips & Tricks

- All ebooks and audio books in this collection can be found through our main catalog! So if you’re searching for a title though bark.cwmars.org keep an eye out for “ebook” and “e-audio”!
- Use “Preferences” to modify your default search and display settings!

Preferences

Explore >

- Use the Download Settings to control when your loans are downloaded—including automatically when you’re on WiFi.
- Audiobooks are designated by a pair of earbuds on their cover.
- Not sure when a book is due? Want to return it? Or just want to see the details about it? Tap on Manage Loan!
- Your CWMARS Library card can be used at Library networks throughout MA! In your app menu tap “Add A Library,” Search, and add! To use your CWMARS card select “I’m Visiting From Another Library,” then “CWMARS Patrons” and add your library card. All your loans will appear in the same place, and you can switch between Library Collections.



AUDIO